

SMS Terms & Conditions

(Only applies to employees; others cannot opt-in)

By opting into automated text messages from **Cumberland Mountain Community Services Board**, you agree to the following Terms & Conditions:

1. Program Description

Cumberland Mountain Community Services Board may send text messages regarding **scheduling alerts or pertinent agency information**]. Messages may be automated or transactional.

2. Message Frequency

Message frequency varies based on scheduling needs or other agency related information.

3. Cost

Message and data rates may apply. Check with your mobile carrier for details on your plan. **Cumberland Mountain Community Services Board** does not charge users to receive text messages.

4. Supported Carriers

Supported carriers include T-Mobile, Verizon Wireless, AT&T, and other major and minor wireless service providers. Mobile carriers are not liable for delayed or undelivered messages.

5. How to Opt-In

To receive our text alerts, you must provide your explicit consent by contacting our **Human Resources or Information Technology departments for instructions to complete the appropriate form**.

6. How to Opt-Out (Stop)

You can cancel the SMS service at any time. Just reply **STOP** to **any message from us** or contact our Human Resources Department at 276-964-6702. After you send the SMS message **STOP**, we will unsubscribe you from our SMS service. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time.

7. How to Get Help

If you are experiencing issues with the messaging program you can reply with the keyword **HELP** for more assistance, or you can get help directly by emailing **info@cmcsb.com** or calling **276-964-6702**.